

System Requirements

Compatibility Document for IE 10 and IE 11

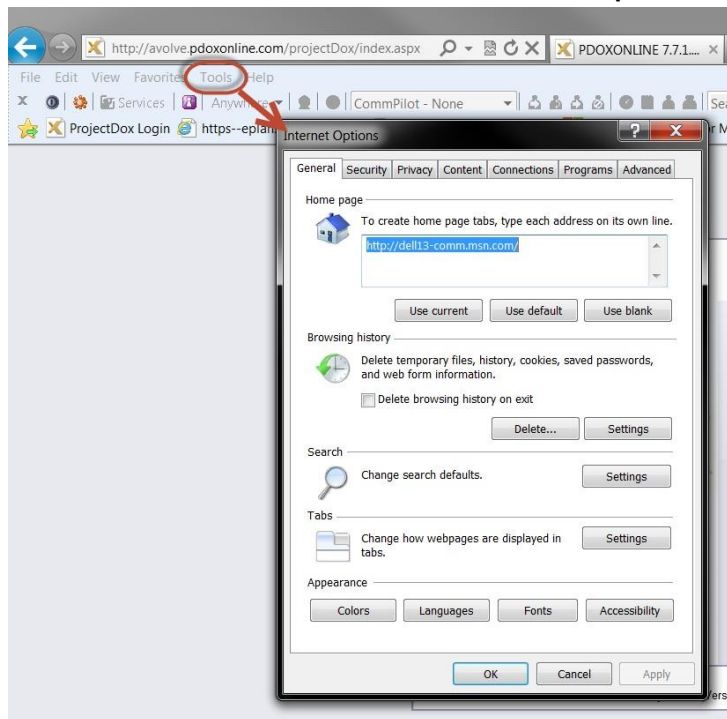
Avolve Software

Internet Explorer 10

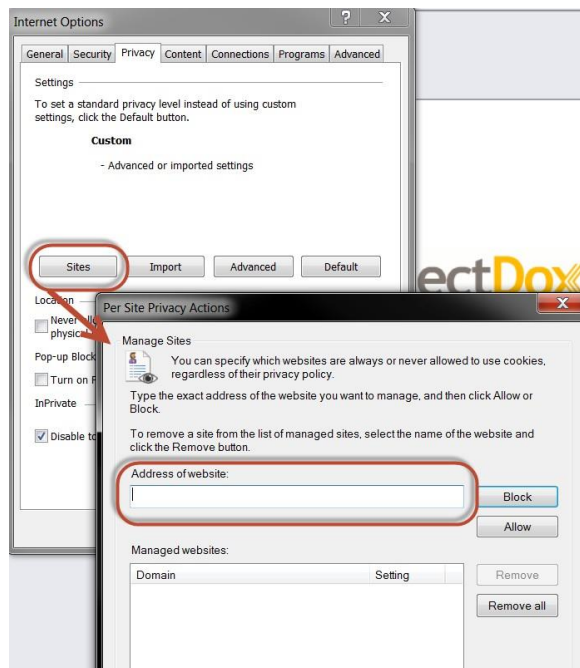
This Support Bulletin provides you with some important information about your ProjectDox® software and the latest compatibility with Internet Explorer 10. By adding the site to your trusted sites, changing some internet options and running compatibility mode it enables IE10 to work with ProjectDox.

By following the simple steps in this bulletin you will be able to use ProjectDox in IE10.

1. Open up Internet Explorer 10.
2. Go to **Tools** and at the bottom of the list select **Internet Options**.



3. Select the **Privacy Tab**. Press the button called **Sites**. Add the ProjectDox website link and click **Allow**.

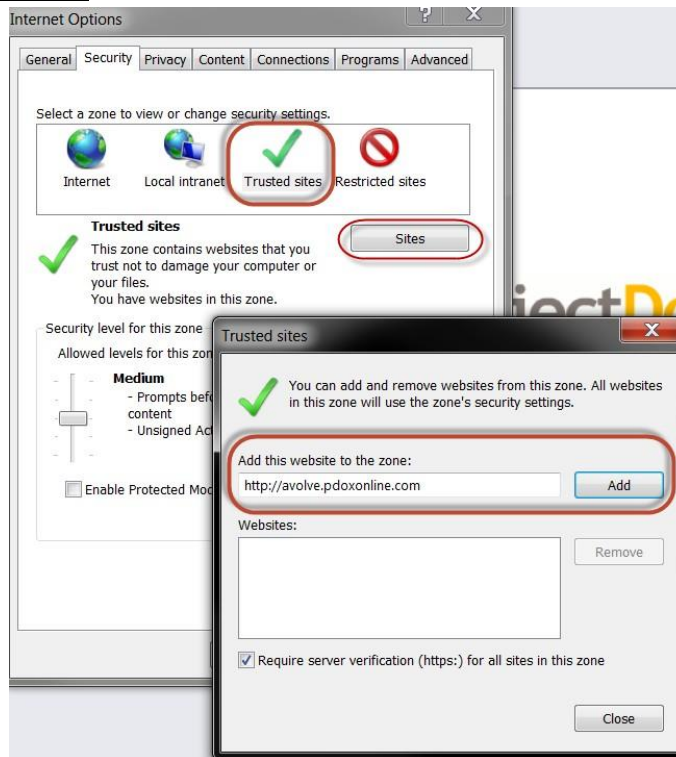


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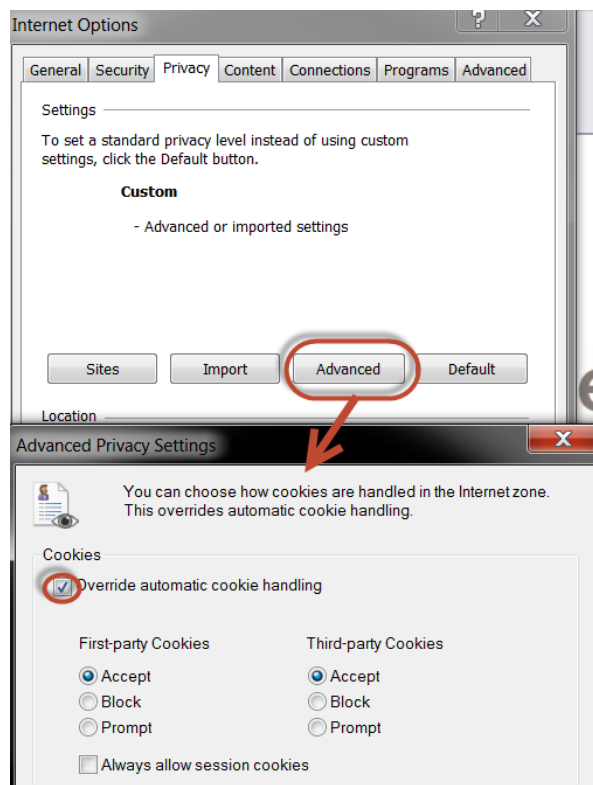
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4. Select the **Security Tab**. Select **Trusted Sites** and press the button called **Sites**. Add your ProjectDox website link and click **Add**.



5. Now select the button **Advanced** under the **Privacy Tab**. Select **Override automatic cookie handling**.

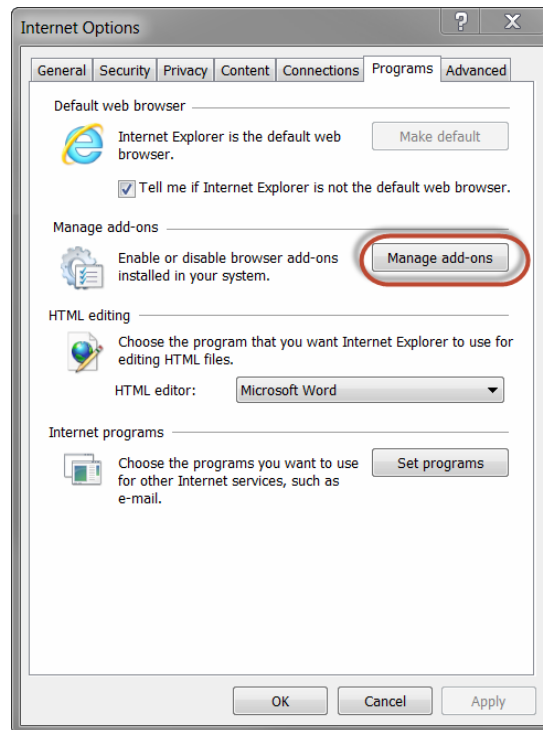


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6. Select the **Programs Tab**. Press the button called **Manage add-ons**.



7. Now under **Show:** Select **All add-ons**. On the right there will be all the add-ons. Look into those and verify all of *the Informative Graphics, Chilkat Software Inc, Persists Software XUpload and Microsoft Silverlight* are all enabled.

Note: If the column called status is not visible, right click on a header such as Publisher and select Columns and finally select status.

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Name	Publisher	Status	Blocked	Load time	Navigati...
(Not verified) BroadSoft® Australia Pty Ltd					
Telephony Toolbar Call Control	(Not verified) BroadSoft® Australia Pty Ltd	Enabled	251	0.00 s	
Telephony Toolbar Services	(Not verified) BroadSoft® Australia Pty Ltd	Enabled	251	0.00 s	
Telephony Toolbar Services	(Not verified) BroadSoft® Australia Pty Ltd	Enabled	251	0.01 s	0.00 s
Telephony Toolbar Call Control	(Not verified) BroadSoft® Australia Pty Ltd	Enabled	251	0.01 s	0.00 s
(Not verified) Chilkat Software, Inc.					
Chilkat Zip2	(Not verified) Chilkat Software, Inc.	Enabled	9		
(Not verified) iMarkup Solutions, Inc.					
iMarkup	(Not verified) iMarkup Solutions, Inc.	Enabled	33	0.05 s	0.00 s
(Not verified) Informative Graphics Corp.					
BravaClientView 6.0 Class	(Not verified) Informative Graphics Corp.	Enabled	1		
Adobe Systems Incorporated	Adobe Systems Incorporated	Enabled	0		
Shockwave Flash Object					
Cisco Systems, Inc.					
Cisco AnyConnect Secure Mobility Client We...	Cisco Systems, Inc.	Enabled	2		
Cisco WebEx LLC					
GpcContainer Class	Cisco WebEx LLC	Enabled	2		
EldoS Corporation					
Virtual Storage Mount Notification	EldoS Corporation	Disabled	765		
Informative Graphics					
BravaClientDXWrapperCtrl 7.0 Class	Informative Graphics	Enabled	7		
Microsoft Corporation					
Research	Microsoft Corporation	Disabled	0		
Groove Folder Synchronization	Microsoft Corporation	Disabled	0		
Office Document Cache Handler	Microsoft Corporation	Enabled	0	0.01 s	0.00 s
Windows Live ID Sign-in Helper	Microsoft Corporation	Enabled	0	0.00 s	0.00 s
Groove GFS Browser Helper	Microsoft Corporation	Disabled	773		

Find more toolbars and extensions...
Learn more about toolbars and extensions

Close

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8. Look for **Persits Software XUpload** and click on **more information** on the bottom under Version. Make sure the ProjectDox Site is listed inside the white box. Press the **Close** Button.

Add-on Types	Name	Publisher	Status	Load time	Navigation...
Toolbars and Extensions	Research	Not Available	Enabled		
	OneNote Linked Notes	Not Available	Enabled		
	Send to OneNote	Not Available	Enabled		
	Blog This in Windows Live Writer	Not Available	Enabled		
	iMarkup	Not Available	Enabled		
	Oracle America, Inc.				
	Java(tm) Plug-In 2 SSV Helper	Oracle America, Inc.	Enabled	0.00 s	
	Java(tm) Plug-In SSV Helper	Oracle America, Inc.	Enabled	0.00 s	
	isInstalled Class	Oracle America, Inc.	Enabled		
	Java Plug-in 10.25.2	Oracle America, Inc.	Enabled		
	Deployment Toolkit	Oracle America, Inc.	Enabled		
	Persits Software, Inc.				
	Persits Software XUpload	Persits Software, Inc.	Enabled		
	Symantec Corporation				
	Norton Vulnerability Protection	Symantec Corporation	Enabled	0.00 s	0.00 s

Persits Software XUpload
Persits Software, Inc.

Version: 3.0.0.6 Type: ActiveX Control
File date: Search for this add-on via default search provider

[More information](#) **Click Here** [Disable](#)

[Find more toolbars and extensions...](#) [Learn more about toolbars and extensions](#) [Close](#)

More Information

Name: Persits Software XUpload
Publisher: Persits Software, Inc.
Type: ActiveX Control
Status: Enabled
Version: 3.0.0.6

File date:
Date last accessed: Friday, June 28, 2013, 4:01 PM
Class ID: {E87F6C8E-16C0-11D3-BEF7-009027438003}
Use count: 200
Block count: 52
File: XUpload.ocx
Folder: C:\Windows\Downloaded Program Files\CONFLICT.12

[Copy](#)

You have approved this add-on to run on the following websites:

208.76.119.72
avolvesoftware.com
pdonline.com
projectsite.info
seminolecountyfl.gov

Make sure the ProjectDox site is listed in here.

[Remove all sites](#) [Allow on all sites](#)

'Remove all sites' will remove the add-on from all websites. 'Allow on all sites' will allow the control to run on all websites.

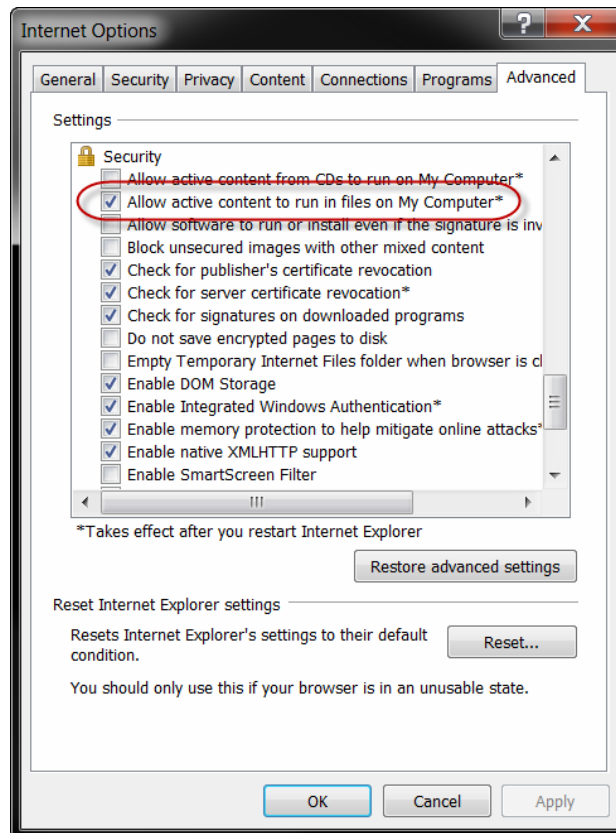
[Remove](#) [Close](#)

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9. Select the **Advanced Tab**. Under **Settings** go to **Security** and under it select **Allow active content to run in files on My Computer**. Press **Ok** Button.

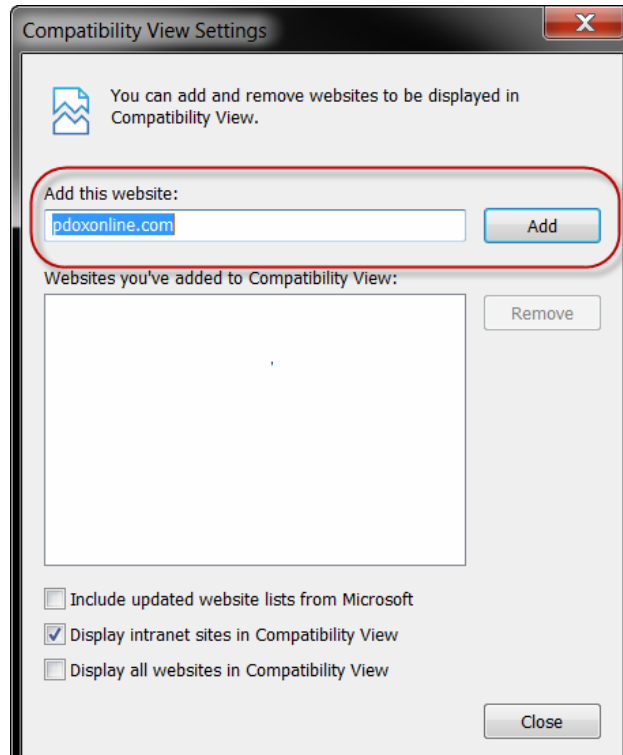


10. Finally, go to **Tools** like in Step 2 but this time select **Compatibility View Settings** on the menu. Add [your ProjectDox website](#) link and click **Add**. **Close all IE Windows** and then **restart IE**.

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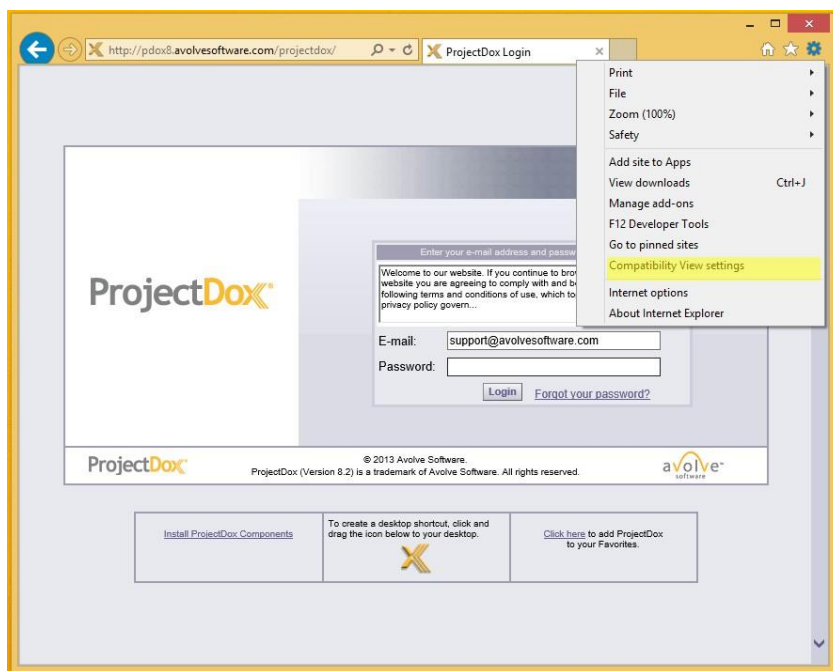
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Internet Explorer 11

This Support Bulletin provides you with some important information about your ProjectDox® software and the latest compatibility with Internet Explorer 11. By adding the site to your trusted sites, changing some internet options and running compatibility mode it enables IE11 to work with ProjectDox.

By following the simple steps in this bulletin you will be able to use ProjectDox in IE11.

1. Open up Internet Explorer 11.
2. Go to **Tools** and Choose **Compatibility View settings**

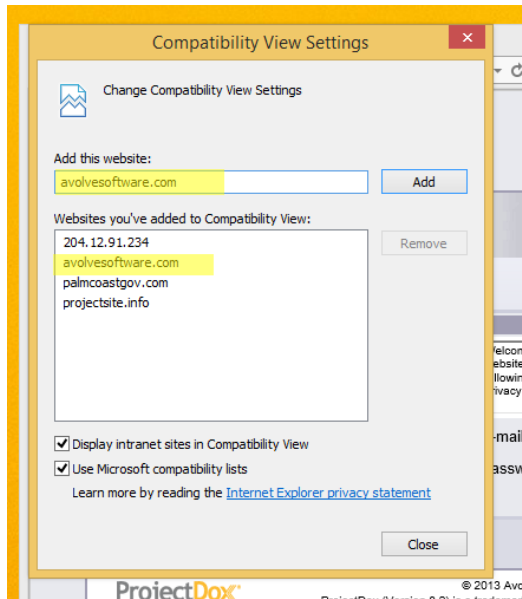


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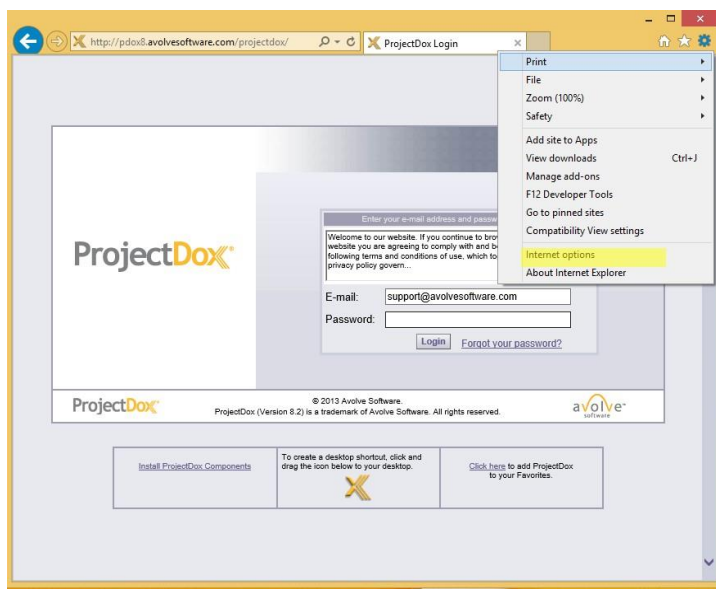
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3. Make sure the domain of the ProjectDox site is visible in the: **Add this website.**



4. Click **Add** and verify that it is now visible in the: **Websites you've added to Compatibility View:**
5. Click **Close**
6. Go to **Tools** and at the bottom of the list select **Internet Options**.

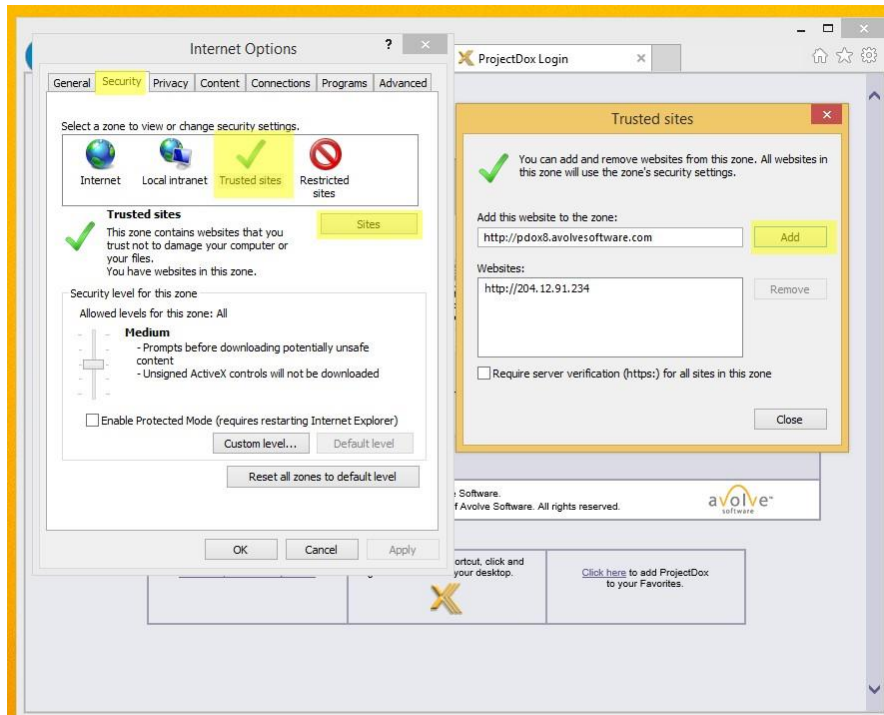


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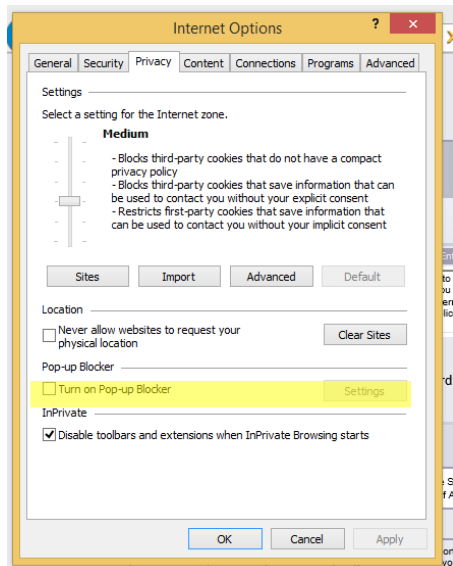
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7. Go to the **Security** Tab and click on **Trusted Sites**, then click on **Sites**.



8. This will open a secondary popup. Verify the name of the ProjectDox website is in the: **Add this website to the zone**. Filed then Click **Add**.
9. Verify it is in **Websites** after clicking **Add**. Then click **Close**.
10. If you are able to and want to you can turn **Pop-up blocker** off.



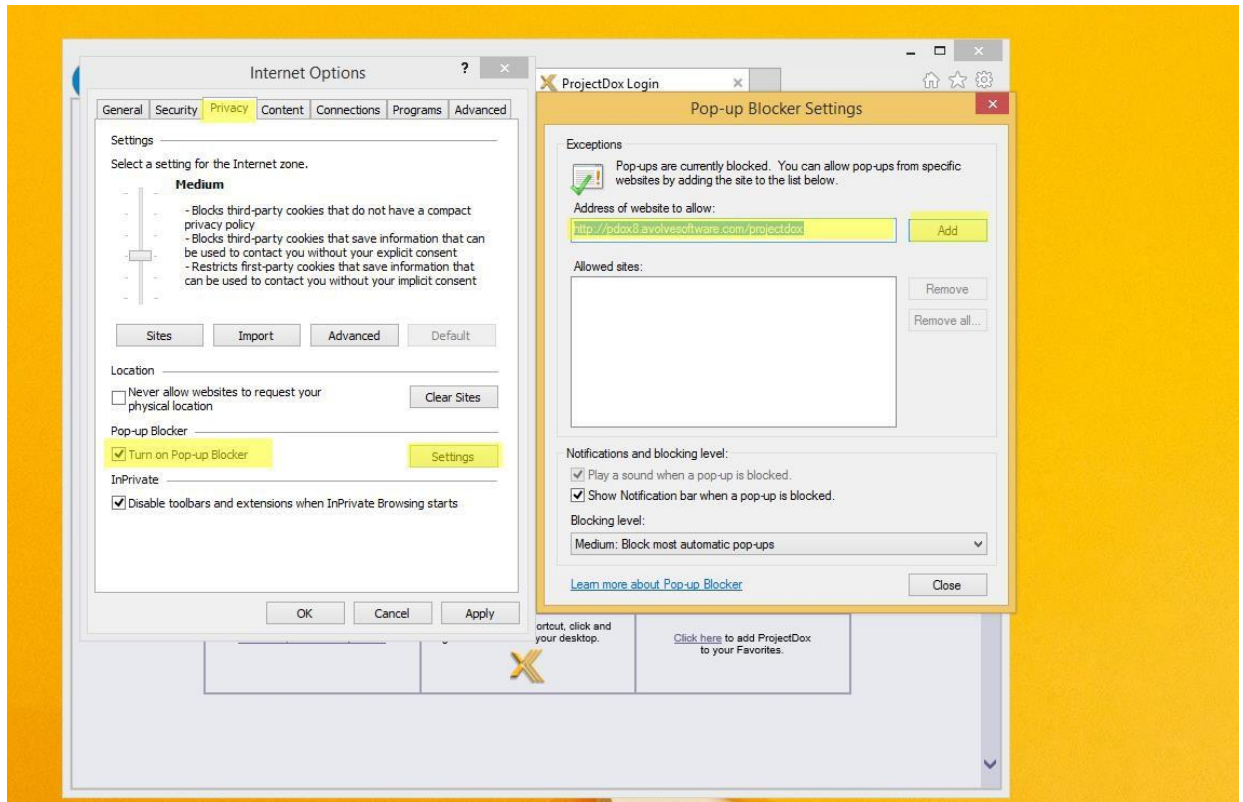
11. If you want to leave **Pop-up Blocker** on please configure it to allow Pop-ups on ProjectDox Site.
12. Go to the **Privacy** Tab
13. Put a check in **Turn on Pop-up Blocker** if not already there.
14. Choose **Settings**
15. Verify the ProjectDox website is in the: **Address of website to allow field**.

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16. Click **Add**. Verify that it went into **Allowed sites**. Then click **Close**.



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ProjectDox was design to run under Internet Explorer as is using Microsoft Technologies, however it also support non-IE browsers like Chrome, Firefox and also Mac Users using Safari.

ProjectDox can run in Windows OS versions such as Vista, 7, 8 and 8.1. For Internet Explorer version 10 and 11, you will have to add some additional settings to make ProjectDox work correctly. (See attached document). You will also notice that IE browsers use ActiveX for viewing files and non-IE browsers uses HTML Viewer for viewing files.

For Mac users in Safari, you will have to apply some settings to enable Silverlight correctly. Here is more information:

PROJECTDOX VERSIONS: 8.1-8.3

SOLUTION

1. First, you have to install Silverlight for Mac.
2. Then open Safari and select Preferences.
3. Then Security -> Web Content
4. Then select Allow for the unsecure mode for Silverlight.

Then following the directions on the following post, users will have to do the steps below as well.

<http://social.msdn.microsoft.com/Forums/silverlight/en-US/e763205a-d978-4f65-b595-3cc325494eab/problems-with-safari-and-silverlight-plugin-on-mac-os-x-maveric?forum=silverlightgen>

[<http://social.msdn.microsoft.com/Forums/silverlight/en-US/e763205a-d978-4f65-b595-3cc325494eab/problems-with-safari-and-silverlight-plugin-on-mac-os-x-maveric?forum=silverlightgen>]

The post explains to do the following:

1. Open Safari
2. Select Settings
3. Select Security
4. Select Internet-Plugins: Allow Plugins
5. Organize Website Settings and then select Silverlight on the left side, on the right side select hostname, then pulldown "Execute in unsecure mode".